La Misión Family Healthcare Clinic

19780 HWY 281 South San Antonio, TX 78221 (210) 626-0600

• An eligibility appointment needs to be scheduled prior to your medical/dental appointment.

#	One form of Identification	Photo ID (patient only)	Driver's License		
#	needed	Resident alien card	Passport		
1	for each adult family	State ID card	Credit/debit card with photo		
	<u>member</u>				

#	Copy of Social security card for every member of the family (if applicable)
2	

#	Proof of Address	CPS bill	Cable bill		
π	(need ONLY one)	Water bill	Telephone bill		
3		Lease agreement	Medicare/Medicaid/CHIP letter		
		Automotive insurance	Food stamp letter		

# 4	Type of Income For each member of the family working	Required Income proof				
	Self Employed	Need Copy of the Current or most recent Income Tax Return (all of the pages)				
	Receives pay stubs for work	Bring one month's worth of paystubs (for the last 30 days) for each member of the family working				
	Cash only income	Pick up & get the Income Verification Form signed by your employer prior to coming into the eligibility appointment (Form is good for 6 months)				
	Other Type of Funding For each member of the family					
	Social Security	Recent Social Security Letter				
	Child Support & SSI	A copy of the Official Child Support or SSI Letter				
	College Student	Recent Educational Student's Loan Letter				
	Unemployed	Texas Workforce Letter				
	Not working	Pick up a Financial Support by Third Party Form & get it signed by someone who is helping you while you are unemployed				

Disclaimer/mandatory: All paperwork is required in order to qualify for any discounts. You will be rescheduled for an eligibility appointment if you do not have any of the paperwork displayed below. **Discounts do not apply for any outside services such as medical labs.**

ASCENSION DEPAUL SERVICES OF SAN ANTONIO LA MISIÓN FAMILY HEALTH CARE REGISTRATION FORM

PATIENT INFORMATION										
			(Please	Print)					
Patient's First Name:					Last Name:					
Birth Date: Social Secu				curity #: Sex:			:: M	F		
Marital Status:	Minor	Single	Married_		Separated	Divoro	ed	Other		-
Ethnicity:	_Hispanic	Anglo/W	hite <u> </u> B	Black_	Asian	Other				
Street Address:										
City:			State	2:			Zip:			
Home Phone #: ()				Cell # : ()				
Employer:					Phone #:					
Occupation:			Ret	ferred	d to Clinic By:					
SP	OUSE O	R RESPO	ONSIBL	E P/	ARTY INF	ORMA	TIO	Ν		
First Name:					Last Name:					
Birth Date:			Social Se	curity	/ #			Sex:	М	F
Street Address:										
City:					State:				Z	Zip:
Phone #: ()					Cell #: ()				
		INSUR/	ANCE IN	NFO	RMATION	l				
	(Plea	ase give you	r insurance	card	to the recepti	onist.)				
Insurance Name:	•				Policy #					
Phone #: ()										
		IN CA	SE OF E	ME	RGENCY					
Name of relative or fr	iend:				Phone # ()				
		CONS	ENT TO	TRE						
		The above inform	nation is true to	o the b	est of my knowledg	e.				
	I consent t	o be examined a	nd received trea	atment	at La Misión Family	Health Car	e.			
I also	authorize my ins	urance benefits t	o be paid direct	tly to D	aughters Of Charity	Services O	f San Ant	onio.		
I understand that I may be responsible for non-covered charges.										
	I also autho	orize La Misión to	release any inf	formati	on required to proc	ess any clai	n.			
Patient/Guardian Signature:							Date):		

ASCENSION DEPAUL SERVICES OF SAN ANTONIO LA MISIÓN FAMILY HEALTH CARE REGISTRATION FORM

PATIENT INFORMATION									
Education: (Circle highest education received)									
Masters	Bachelors	Associate	Some Colleg	je HS Graduat	e GED				
Highest y	Highest year completed School Name:								
			INCOM	E INFORMATIO	ON:				
		(Mu	st Complete	if patient has r	no Insurance)				
Salary \$_			Social Se	ecurity \$		Unemployme	nt \$		
SSI \$_		_	Child Su	pport \$		Workmans Co	omp\$		
TANF \$_			Food Sta	amps \$	Tot	al Income\$			
				ehold Expense	S:				
				(MONTHLY)					
Rent \$	Uti	lities \$	Food \$	Others	5 Tot	al Expenses	\$		
		Ple	ease list all n	nembers in the	household				
	Name		Birth Date	SSN#	Relationship To head of household	Monthly Income	Medical Insurance		

ASCENSION DEPAUL SERVICES OF SAN ANTONIO LA MISIÓN FAMILY HEALTH CARE <u>Clients Rights and Responsibilities</u>

Clients have the right to be treated with respect and dignity regardless of race, religion, sex, age, disability, national origin or ability to pay for services.

Clients have the right to receive an explanation of the services provided to the client with an explanation of itemized costs.

Clients have the right to not be denied services that are deemed necessary and are provided by La *Misión due to their inability to pay for such services.*

Clients have the right and are encouraged to participate in decisions regarding services received.

Clients have the right to information regarding their oral health, an appropriate assessment and management of pain, treatment plan (including risks), and expected outcomes, if known.

Clients have the right to refuse treatment to the extent permitted by law and to be informed of the risks of refusing.

Clients have the right to receive services and treatment that is reasonable for the client's condition and within La Misión's capability. Clients have the right to be transferred to another facility for services that La Misión cannot provide (at the client's expense).

Clients have the right to communicate with staff regarding the dissatisfaction of services provided. Clients are encouraged to communicate any suggestions for the improvement or enhancement of services by La Misión.

Clients have the right to be notified in advance if La Misión is unable to continue servicing the client. Notification shall be in writing and explain the reasons for the decision and where the client may be able to find other services. Reasons that may lead to a dismissal of a client include:

- 1. Failure to follow the La Misión Guidelines for Client Responsibilities.
- 2. Intentional failure to report accurate financial income.
- 3. Intentional failure to report accurate information regarding client's health.
- 4. Intentional failure to follow La Misión's Client health care plan.
- 5. Verbal or physical abusive behavior to La Misión Staff.
- 6. Failure to treat the client to staff's fullest capacity (threats, client being under the influence, harassment, concern for own safety, etc.) can also be the cause to end the dentist patient relationships.

ASCENSION DEPAUL SERVICES OF SAN ANTONIO LA MISIÓN FAMILY HEALTH CARE <u>Clients Rights and Responsibilities</u>

Clients are responsible for providing La Misión with accurate information regarding client's current financial status or any changes in the client's status. The information assists La Misión in determining the client's eligibility for services.

Clients are responsible for paying for services at the time they are received.

Clients are responsible to pay for services according to the client's assessed ability. If the client is unable to pay, he/she should inform La Misión so that payment arrangements may be made.

Clients are responsible for providing La Misión with complete and accurate health information to assist La Misión in providing proper care and services.

Clients are responsible for utilizing La Misión services responsibly.

- 1. Keeping scheduled appointments.
- 2. Notifying La Misión to cancel or reschedule an appointment in advance.

Clients are responsible for the supervision of their children while in the La Misión facility.

Clients are responsible for co-operating with La Misión to uphold safety standards and participate in activities that are designed for client safety and the safety of others during the client's visit to La Misión.

Client Signature

Intake Staff Signature

Date

Date

ASCENSION DEPAUL SERVICES OF SAN ANTONIO LA MISIÓN FAMILY HEALTH CARE CONSENT FOR USE AND DISCLOSURE OF HEALTH INFORMATION

- This is to inform you that Daughters of Charity Services of San Antonio, hereinafter referred to as DCSSA, may use and disclose your health information that identifies you, and that consists of your past, present or future physical or mental health or condition, the provision of your health care; and the past, present or future payment for the provision of your health care (this health information is referred to herein a " **Protected Health Information**").
- 2. The use and disclosure of your Protected Health Information will be to carry out treatment, payment, and health care operations of DCSSA.
- 3. For a more complete description of how DCSSA may use and disclose your Protected Health Information, and to find out the specific meanings of "treatment", "payment" and "health care operation", please refer to DCSSA's Notice of Privacy Practices. You have a right to review the Notice of Privacy Practices prior to signing this Consent. The terms of the Notice of Privacy Practices may change from time to time; therefore, to obtain a revised Notice of Privacy Practices, please contact:

Margarita Arroyo, Director of Compliance La Misión Family Health Care 19780 US Hwy 281 South San Antonio, Texas 78221

- 4. You may have the right to request that DCSSA be restricted from using or disclosing your Protected Health Information in carrying out Treatment, Payment or Health Care Options; however, DCSSA is not required to agree to your requested restrictions. If DCSSA does agree to your requested restrictions, then DCSSA must comply with your request.
- 5. You have the right to revoke this Consent. This revocation must be made in writing to DCSSA. This revocation will be valid except to the extent that DCSSA has taken action in reliance on this Consent.

By signing this document, you acknowledge that you have read and understand this Consent. Further, you hereby consent and authorize DCSSA to use or disclose your Protected Health Information in conjunction with DCSSA's Treatment, Payment or Health Care Operations in accordance with the terms of this Consent.

Signature (Patient)

Date

Printed Name (Patient)

ASCENSION DEPAUL SERVICES OF SAN ANTONIO LA MISIÓN FAMILY HEALTH CARE NO SHOW / CANCELLATION POLICY

EFFECTIVE MARCH 1, 2018

NO SHOW/CANCELLATION POLICY

Due to the demand for Medical & Dental Services and high percentage of people not coming to their scheduled appointments we will now have a **\$25.00** charge if your appointment is not cancelled within a 24 hour notice.