

The Daughters' Blessing

Winter 2018

















A Word From Our CEO

Dear Friends,

Veronica H. Segura President & CEO

A new year typically brings about a time for reflection, a time for goal setting, and a time to implement change. The Daughters of Charity Services is no different in that we too made our new year resolutions. With the support of our Board, the Senior leaders, and the Daughters, we as an organization will embark on several new initiatives in 2018. The new direction is intended to keep up with the changes in healthcare, the demands of early childhood education, and the ever growing needs of our community. DCSSA's mission to provide for the under served continues to be tightly woven throughout the organization, and I am excited to announce that helping me with our mission are 5 new senior leadership team members. You will learn more about each of them and the initiatives they will lead in the next few months. You will also hear about our upcoming branding and marketing campaigns using social media. Lastly, I invite you to walk alongside us as we take this journey together. We have much work ahead of us and our leadership team stands ready to serve! I wish each of you good health and many blessings in 2018.

Best wishes and Happy New Year!





A JOLLY Good Time: DCSSA Senior Christmas Parties

A great time was had at our THREE Senior Christmas parties! Thanks to our generous donors, DCSSA was able to provide over 400 senior citizens with the opportunity for fun, food, and fellowship during the Christmas Season. Attendees enjoyed a holiday meal of tamales, beans, and rice, played bingo, and received a gift containing comfort, food, and hygiene items. The Christmas music and sounds of laughter and talking made for a very festive and social afternoon for folks who may otherwise spend the holiday season alone.

A special thanks to our volunteers from Banana Republic, USAA, and John Paul II High School for their assistance with these celebrations. Many seniors have asked to be included on our list for **Center**. next Christmas, making it evident that the gift of a great time during the season of giving was very much appreciated by those we serve.

Thank you again to our committed donors and volunteers who make this event possible.



Artwork by a student of the DePaul Children's



Healthcare - Who are the Navigators?

Open Enrollment for the Affordable Care Act just ended but the Health Insurance Navigators here at Daughters of Charity are far from being finished. The Open Enrollment Period (OEP) for the 2018 calendar year ran from November 1st to December 15th 2017 (45 days). This is much shorter than the OEP of 2017, which lasted from November 1st to January 31st (92 days). In the midst of budget cuts and a shortened enrollment period, our Navigator team still enrolled about 2000 people and provided over 17,000 services! With the busy OEP season over, the Navigators are now gearing up for the Special Enrollment Period (SEP) where they continue to provide assistance to Bexar, Atascosa, Karnes, Wilson, and DeWitt counties in both English and Spanish. Whether you're looking for assistance with Medicaid/CHIP, renewing or applying for health insurance for the first time, trying to locate a nearby doctor/provider, or just want to learn how to use your coverage, our Navigators are bilingual and specialize in customer service. In fact, you may have seen them featured on Texas Public Radio, Univision, Telemundo, Fox 29, News4SA, or their article in the San Antonio Express News. Are you looking for health insurance but don't know where to start? Do you have coverage but don't know how to use your insurance? Let the Daughters of Charity Navigator team guide you and your family through the healthcare system beyond enrollment. Your health IS a priority! Don't ignore your aches and pains, give our Navigator team a call at (210)334-2335 to set up an appointment today!





Engaging Families in our Mission

Daughters of Charity Services of San Antonio provides opportunities for our families to be involved in their child's social, emotional, and cognitive development. Our goal is to empower families with training and information that allows them to improve their quality of life. The expectation is that families will feel able to be a part of the solution to meeting their needs.

The feedback we receive and the changes we notice are proof that our holistic approach to all the services we provide encourage our families to reach their greatest potential.

For more information on our programs or to get involved, call (210) 334-2300 or visit our NEW website at www.dcssa.org.

Sister Spotlight: Sr. Cecilia Negron

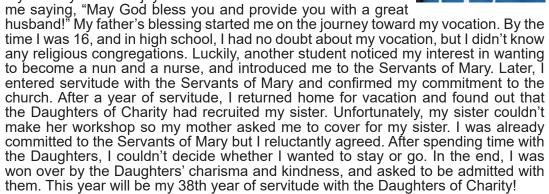
By: Edward Castillo

EC: Tell us about yourself.

SrC: Hello everyone, I'm Sister Cecilia Negron. I was born and raised in Puerto Rico in a small town called Morovis Sur. I have 6 brothers and 1 sister, so I come from a pretty big family!

EC: Why did you become a Sister & what attracted you to the Daughters of Charity?

SrC: Good question! I grew up in a traditional household. My father would always come home from work, shower, and sit down to eat a meal my mother had prepared. One day, when I was 12 years old, my mother let me prepare the meal all by myself. My father enjoyed the meal so much that he blessed me saying, "May God bless you and provide you with a great



EC: What do you like about being a Sister?

SrC: Everything! The Daughters of Charity gave me the knowledge and skills to become who I am today. Even now, transitioning from Puerto Rico to San Antonio has been a very profound and magnificent experience for me. In Puerto Rico, we offer services mainly dealing with the sick and elderly, but here I've gotten the opportunity to work with young, healthy individuals like the children at the child development centers.

EC: What gifts and skills do you bring to DCSSA and the community?

SrC: My background is in nursing, so most of my experience has been working in hospitals and nursing homes and providing those types of services. Right now, I'm in the process of endorsing my nursing license for the state of Texas so I'm unable to provide the nursing services I would typically provide. In the meantime, I've been working with Sister Irma at the El Carmen Wellness Center. There I take people's BMI, test for diabetes, and teach the community to better manage their health.

EC: So you're learning English? What's the hardest part of learning English and what tools do you use to help you learn?

SrC: I am! The hardest part of learning English is the pronunciation. In Puerto Rico they teach English as the second language but a lot of it is written, not spoken. Right now, I'm going to classes at Southside ISD and use Youtube videos to supplement my learning.

Meet the New Team!



Our new leadership staff at the Daughters of Charity sisters' residence.

From left to right:
Martha Valladares, Catalina Berry,
Anne Spears, Nitara Morgan, and
Margarita Arroyo.

We would love to show you what we do every day! Come meet our staff, share some laughs, and take a tour of our facilities. We would be honored to have you as our guest. To schedule a tour today, please call (210)334-2300.



Daughters of Charity Services of San Antonio

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Mission Statement

Rooted in the loving ministry of Jesus as a healer, we commit ourselves to serving all persons with special attention to those who are poor and vulnerable. Our Catholic health ministry is dedicated to spiritually centered, holistic care, which sustains and improves the health of individuals and communities. We are advocates for a compassionate and just society through our actions and words.

Vision

We envision a strong, vibrant Catholic health ministry in the United States which will lead to the transformation of healthcare. We will ensure service that is committed to health and well-being for our communities and that responds to the needs of individuals throughout the life cycle. We will expand the role of the laity, in both leadership and sponsorship, to ensure a Catholic health ministry of the future.

Service Locations

Main Phone Number: (210) 334-2300
DePaul Family Center
7607 Somerset Road
San Antonio, TX 78211
DePaul Children's Center
3050 Golden Avenue
San Antonio, TX 78211
DePaul-Wesley Children's Center
1418 Fitch

San Antonio, TX 78211 El Carmen Wellness Center 18555-1 Leal Road

San Antonio, TX 78221 La Misión Family Health Care 19780 South US Hwy 281

San Antonio, TX 78221



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"Never believe that a few caring people can't change the world. For, indeed, that's all who ever have."

- Margaret Mead

DEVELOPMENT CORNER & NEWS TO COME!

We are celebrating the **60th** anniversary of DCSSA! To mark this special occasion, please consider a celebratory monthly donation to The Daughters of Charity Services of San Antonio. Your donation will help a family provide food and clothing to their children after a disaster, provide counseling to a mother after the loss of her child, and provide medical care to someone who would otherwise go untreated. Join us as a partner in 2018 as we continue to strive toward a successful future of faithful service to the community of San Antonio!

Visit our NEW website at www.dcssa.org to set up your recurring monthly



DCSSA gladly accepts charitable donations in the form of stocks, thanks to a partnership with Frost Brokerage Services. For more information, please contact Anne Spears, Chief Development Officer, at (210) 334-2300 or Anne.Spears@dcssa.org

Community Partners











