



DAUGHTERS OF CHARITY SERVICES
OF SAN ANTONIO



2016 YEAR IN REVIEW

"An investment in knowledge pays the best interest."

Wise man, that Benjamin Franklin. Wise and dedicated women, these Daughters of Charity who, through their service worldwide and locally through this ministry, make "an investment in knowledge" as they (and we) work to break the cycle of poverty.

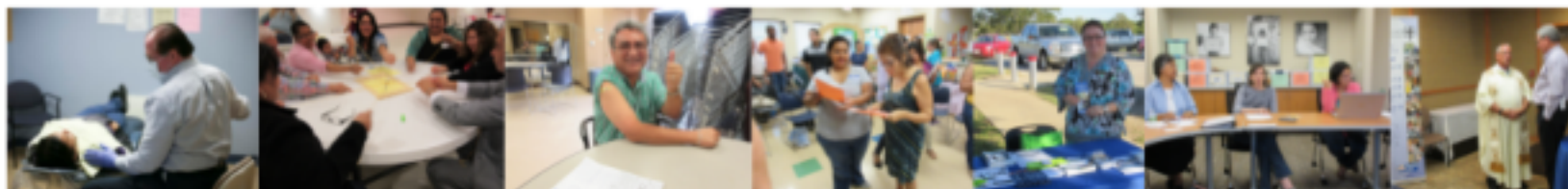
When you turn the page, you'll meet a few of our families and patients here at Daughters of Charity Services of San Antonio (DCSSA). You'll gain a momentary glimpse into their lives, the challenges they face, and how their efforts, along with help from one or more services here at DCSSA, help them gain the knowledge they need to surmount these challenges and make their lives better.

When I first read these vignettes, it struck me, that through various services, we may provide tangible items, such as for Maria and Paul; access to quality early childhood education for Gloria and Eddie's children, or information that helped Sara confront a significant challenge in her health. But for these and the thousands of others each year, we ultimately invest in knowledge, whether for the children in our care, for their parents who require more information to become better parents, for our patients, or for our social services clients. We even join those who want to help, like the high school students from John Paul II High School in Schertz, with those who need and appreciate their support.

This Year-In-Review includes other DCSSA accomplishments from the last year. We hope you find our story and our clients' stories inspiring. You play a crucial role in helping create sustainable change in our community, and we appreciate your investment in knowledge.

Thank you for supporting us as we continue to work towards our mission,

Mike Bennett
President and CEO



Our Mission:

Rooted in the loving ministry of Jesus as a healer, we commit ourselves to serving all persons with special attention to those who are poor and vulnerable. Our Catholic health ministry is dedicated to spiritually centered, holistic care, which sustains and improves the health of individuals and communities. We are advocates for a compassionate and just society through our actions and words.

Our Values are the foundation upon which DCSSA is built. They inform our decisions, guide our growth, and enable us to measure our progress. We are called to act upon the following ideas and beliefs:

Service of the Poor—Generosity of spirit, especially for persons most in need

Reverence—Respect and compassion for the dignity and diversity of life

Integrity—Inspiring trust through personal leadership

Wisdom—Integrating excellence and stewardship

Creativity—Courageous innovation

Dedication—Affirming the hope and joy of our ministry

Our stories celebrate some of our successes from 2016

DePaul Children's Center

Two-year-old Oscar arrived in July and communicated only through grunts. When his parents and teachers were unable to decipher his non-verbal communication, Oscar would be overwhelmed with frustration and throw tantrums. His pediatrician warned that because of Oscar's development, he would likely be placed in a special education classroom when it came time for kindergarten. Believing that Oscar was capable of more, his parents enrolled him in speech therapy with our partners at Brighton Center. His speech therapists and teachers at DePaul worked with him daily, never relenting to the tantrums, to push Oscar to exceed expectations. Oscar's parents were amazed at his development as he began to speak in complete sentences, they shared, "We're so impressed with DePaul; we couldn't imagine having him anywhere else!"

El Carmen Wellness Center

Maria and Paul have relied on our Adopt A Senior for Christmas Program for a few years now. At the end of every year, they travel down the road to El Carmen Wellness Center to enjoy a tamale lunch and receive a laundry basket full of toiletries, winter necessities, and food items for the holiday season. Volunteers from surrounding areas donate their time and energy to help seniors carry their often hefty baskets to their car. As Maria and Paul exited the center this year, they noted all the youthful, high-school-aged helpers singing and spreading Christmas cheer. Maria shared with us that she and her husband felt that, "These young people give us hope for the future. We won't be here forever, but now we know the world will be in good hands!"

DePaul Social Services

Katie lost her Medicare prescription coverage because her Social Security Disability Income was suspended while she was incarcerated. She only had a two-week supply of the medicine remaining when we met her through our work with the Alvarez Halfway House. Although Katie did not qualify for health coverage through the federal marketplace, our Affordable Care Act Navigator helped her contact Carelink so she could see a doctor and pay for a small supply of medication. Our Navigator also assisted Katie with her SNAP Food Assistance application. Through this work and dedication to her case, Katie will be able to afford her medicine until she is able to re-apply for Medicare.

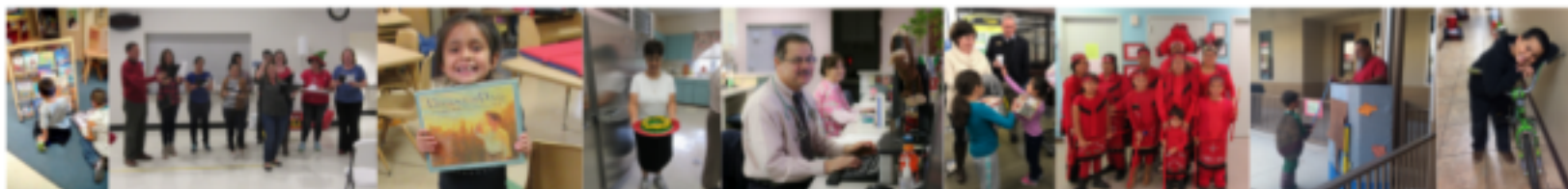
La Misión Family Health Care

Our Family Nurse Practitioner, Ralph, was preparing for his next appointment with a woman named Sara. As he reviewed the electronic medical record, he noted a new alert on her file. The alert indicated that the results of Sara's blood test found that she was HIV positive. Ralph immediately contacted the specialist who ordered the exam, and gathered resources for Sara. As he broke the news to Sara, she was shocked. Ralph shared with her that our counselor, Sister Pat was available to assist her emotionally and spiritually with her diagnosis and shared the resources he had gathered for her. As Sara left La Misión, she had tears in her eyes, but had a sense of hope and community because of the help and guidance she received.

DePaul-Wesley Children's Center

Gloria, Eddie, and their two daughters arrived at DePaul-Wesley as they were facing several challenges, including a pending Child Protective Services (CPS) case. Gloria was attending outpatient drug rehabilitation and studying for her GED. Eddie was struggling with unemployment, and the family of four was forced to rely on others for housing. DePaul-Wesley provided quality, affordable childhood education services that allowed Gloria and Eddie to focus on more pressing matters. The two young girls flourished, as did their parents. Eddie recently found gainful employment which allowed the family to find their own apartment. Gloria completed her rehab program as well as her GED, and the CPS case was closed. The family always volunteers to help with any activities happening, and they love to share how invaluable the community at DePaul-Wesley has been to their success as a family!





2016 Accomplishments

- **12,027 Medical and Dental** visits at **La Misión Family Health Care**
- **608 students** were **Back to School** ready because of our Adopt-A-Child Program
- **El Carmen Wellness Center** provided a safe and fun summer program to **41 students** in the rural counties
- **533 Senior Citizens** received gifts and necessities through the Adopt-A-Senior for Christmas Program
- DCSSA Food Programs served community members with **182,520 pounds of food**



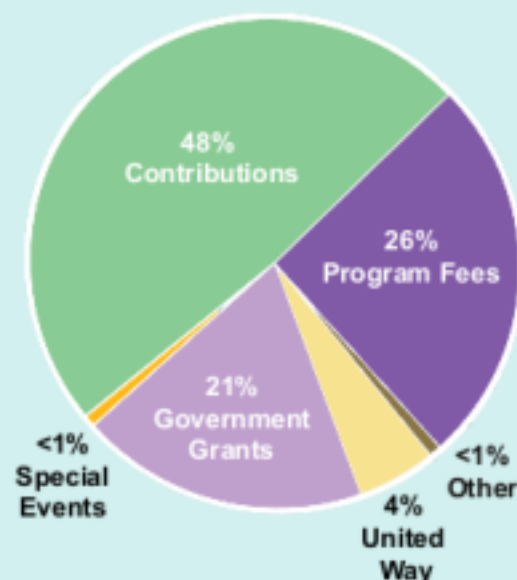
- Our Family Care Coordinators have circulated more than **2,500 books** at our Early Childhood Education Centers
- Our St. Elizabeth Ann Crisis Fund helped **37 children** stay enrolled in their classrooms during a difficult time for their families
- We served **19,153** people in 2016!

FY 15/16

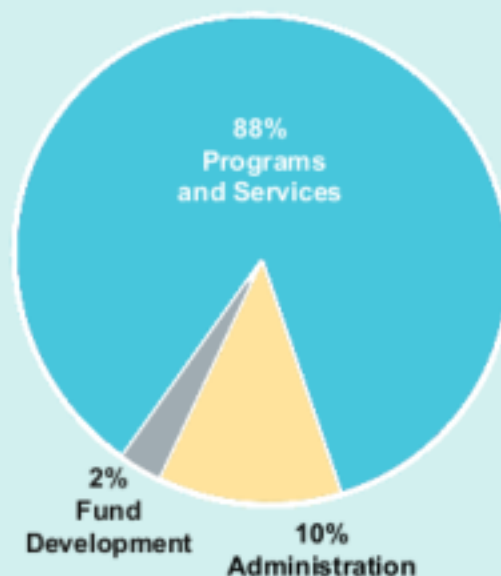
Financial Overview

Our \$6 million budget is more than 50% supported by the generosity of private donors. We extend our heartfelt thanks on behalf of those who benefit from their kindness.

Support & Revenue



Expenses





Get Involved

There are many ways to get involved with Daughters of Charity Services of San Antonio! This page offers some highlights.

To learn more visit our website at www.dcssa.org or follow us on social media:



@DaughtersofCharitySA



@DCSSanAntonio



@DaughtersofCharitySA

Join Our Programs

Know someone interested in being a part of the programs we provide? We want every member of our community to have the services he or she needs to thrive.

Call us at (210) 334-2300 or email info@dcssa.org for more information about our programs:

- Early Childhood Education: Age 0-5
- After School Program: Age 5-12
- Emergency Food Program
- Primary Medical and Dental Care
- Affordable Care Act Navigators
- Senior Citizen Programs
- Health and Wellness Activities

Volunteer

Ongoing volunteer opportunities foster a deeper experience for both the volunteer and the organization. DCSSA welcomes recurring and one-time volunteers in many of our programs.

Whether you volunteer as an individual or in a group, we can customize an experience to match your interests and abilities!



DAUGHTERS OF CHARITY
SERVICES OF SAN ANTONIO

Attend an Event

Our annual events are an opportunity to get to know the community we serve.

June: Annual Leadership Luncheon- Celebrate San Antonio's Servant Leaders

July/August: Adopt-A-Child for Back to School Program- Shop for a child in need of supplies and clothes for their first day of school, then meet the families we serve at our August Celebration

November/December: Adopt-A-Senior and Adopt-A-Family for Christmas Programs- Spread the love and joy of the Christmas Season to families otherwise unable to celebrate

Year-round: Schedule a tour with us to see us in action!

Donate: All our work is possible thanks to generous donors. To do your part to serve under-resourced children and families in our community, visit www.dcssa.org or send a check to:

Daughters of Charity Services of San Antonio
7607 Somerset Road
San Antonio, TX 78211

