

Mission Statement • Faithful to the Vincentian tradition, the Daughters of Charity Services of San Antonio will establish and maintain neighborhood-based programs to increase accessibility to primary health care and human services on the part of the poor. These programs will have a strong holistic orientation and consider participation and empowerment as an integral dimension of the delivery service. While services will be rendered with preferential option for the poor, it is not to the exclusion of others.

Call to Action • Together we promise: Services that work, Services that are safe, Services that leave no one behind.

Clients Served • Since 1958, the Daughters of Charity have cared for the needs of the mostly Hispanic population on the south side of San Antonio and Bexar County. Three-fourths of our clients live in working households, but have low wage jobs with no benefits, and they cannot afford basic human services.

- Service Delivery Main Phone Number for All Sites: 210-334-2300
 - Sites DePaul Family Center and DePaul Children's Center, 7607 Somerset Road 78211
 - La Misión Family Health Care, 19780 Hwy 281 South 78221
 - El Carmen Wellness Center, 18555-1 Leal Road 78221

Programs • Daughters of Charity Services provides safe, bilingual, and educationally sound child development Child Development programs at DePaul Children's Center and DePaul-Wesley Children's Center, Monday-Friday, 6:30 a.m. to 6:00 p.m. for children ages 2 weeks through 12 years. A heavy emphasis is placed on learning, socialization with other children, and teaching good nutrition.

Dental • La Misión Family Health Care provides comprehensive dental services, including preventive dentistry, restorations, extractions, and root canals.

Medical

• La Misión Family Health Care is a medical clinic providing primary care medical and dental services. The most common ailments treated are diabetes, cardiovascular disease, and infections. Simple diagnostic tests and medications are also available through the clinic. When needed, we are able to link patients with

specialty services at the University Health System, and specialists hold monthly clinics at the center.

Social Services

• DePaul Family Center and La Misión Family Health Care offer a variety of social services, including crisis intervention, home visits, benefits assistance, advocacy, counseling, monetary and emergency help, and food and clothing assistance.

Wellness

• El Carmen Wellness Center provides programs that enhance the skills needed to manage health and make good lifestyle choices. These programs are particularly effective for the large number of our patients who have chronic diseases.

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Financials

Daughters of Charity Services of San Antonio, Texas

Annual Report 2011

| Statement of Revenue and E | xpenses |
|----------------------------|---------|
|----------------------------|---------|

| | FY10 | FY11 |
|--|-------------|-------------|
| Program Fees | \$2,729,997 | \$3,077,828 |
| Less Charity Care | (1,655,043) | (1,393,541) |
| Net Program Fees | 1,074,954 | 1,684,287 |
| Contributions | 1,405,376 | 849,285 |
| Daughters of Charity Foundation | 982,424 | 1,247,646 |
| United Way | 218,986 | 225,113 |
| Government Grants | 612,543 | 619,701 |
| Interest & Other Revenue | 74,628 | 8,285 |
| Total Support & Revenue | 4,368,911 | 4,634,317 |
| Personnel Related | 2,929,977 | 3,137,073 |
| Professional & Contract | 636,580 | 681,678 |
| Supplies | 278,015 | 367,202 |
| Depreciation | 331,982 | 382,761 |
| Bad Debt | 18,539 | 42,011 |
| Travel and Continuing Education | 17,199 | 36,607 |
| Occupancy & Telephone* | 324,461 | 183,662 |
| Other | 87,042 | 40,877 |
| Total Expenses | 4,623,795 | 4,871,871 |
| Excess (Deficit) | (\$254,884) | (237,554) |
| *Includes \$150,000 in kind in 2010 only | | |

Balance Sheet

| Assets Total Current Assets Net Property & Equipment | \$346,734 6,650,567 | 546,407 6,749,790 |
|--|---------------------------------|---------------------------------|
| Total Assets | 6,997,301 | 7,296,197 |
| Liabilities & Fund Balances Total Current Liabilities Long-Term Liabilities Fund Balance | 907,628 129,522 5,960,151 | 791,959 128,679 6,375,559 |
| Total Liabilities & Fund Balances | \$6,697,301 | \$7,296,197 |

